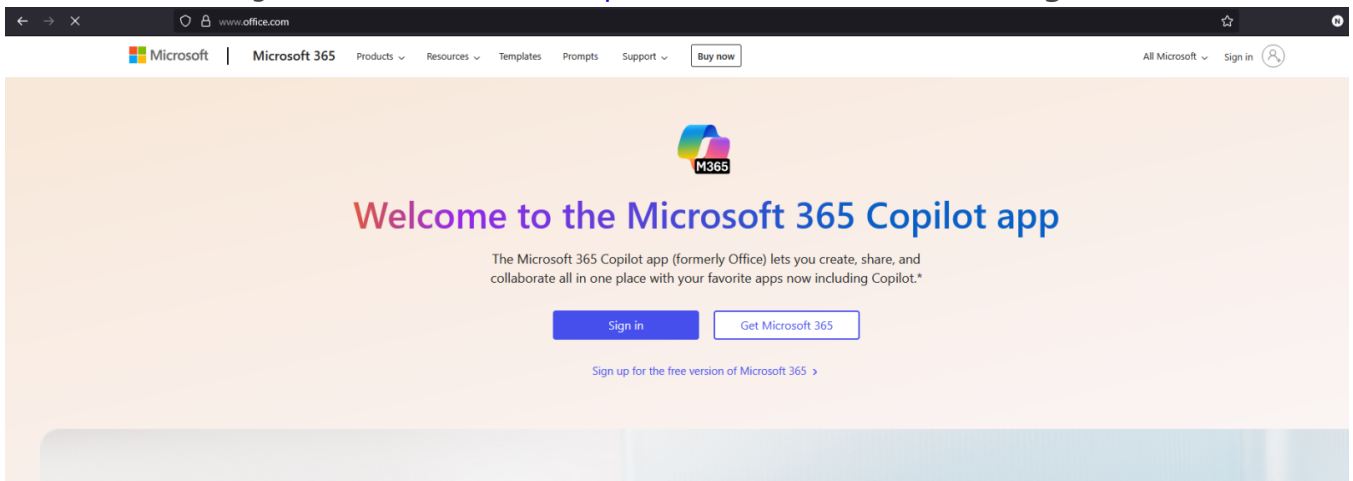


Lupa Password Email wikamail

apabila user lupa password email wikamail, dapat melakukan langkah-langkah berikut

1. akses halaman login email wikamail ke <https://www.office.com> lalu klik **Sign In**.



2. klik **Can't access your account?**



Sign in

Email, phone, or Skype

No account? [Create one!](#)

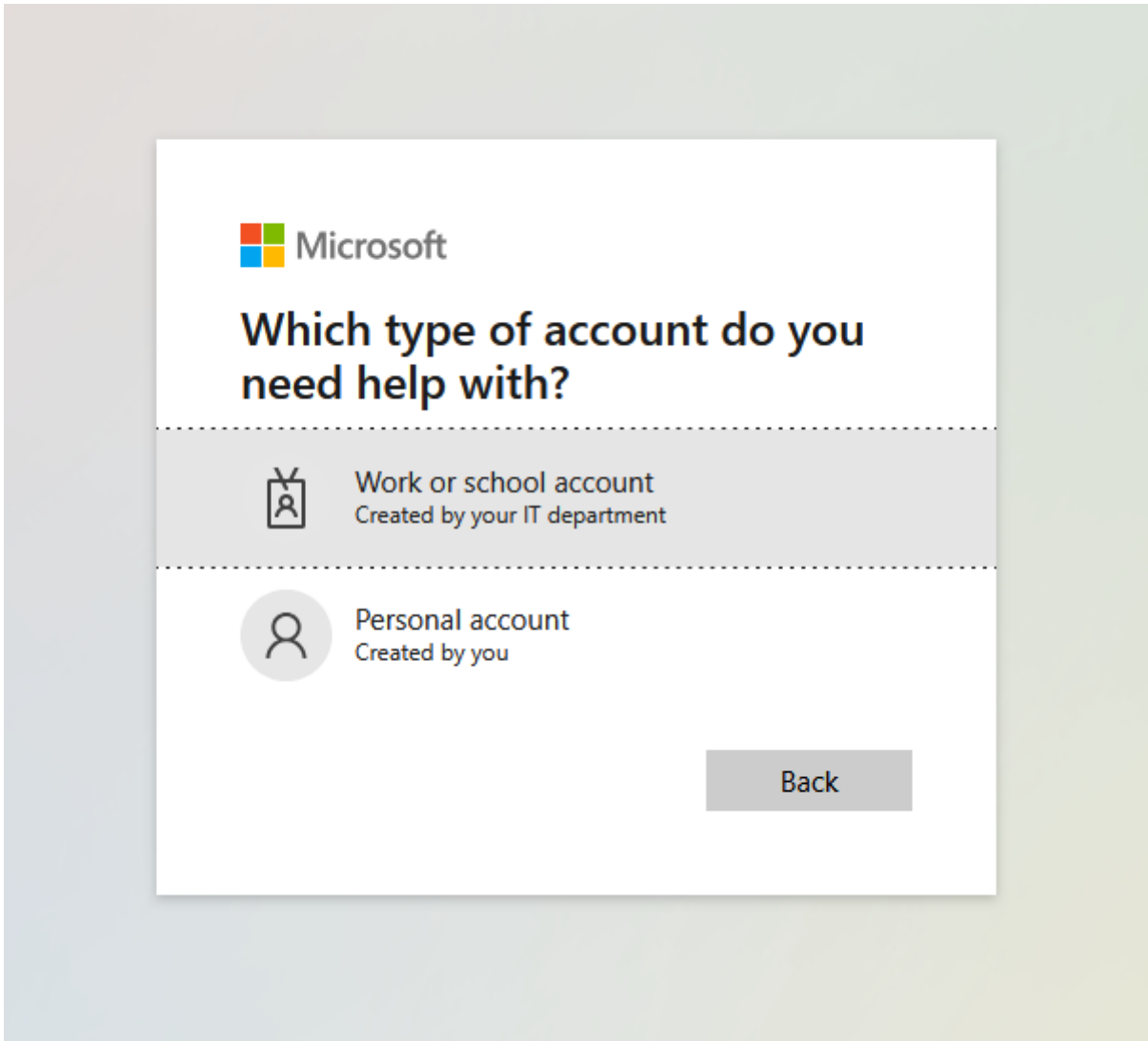
[Can't access your account?](#)

Next



Sign-in options

3. Pilih Work or School Account



4. Isikan alamat email wikamail yang lupa password, isi captcha dan klik next.

Microsoft

Get back into your account

Who are you?

To recover your account, begin by entering your email or username and the characters in the picture or audio below.

Email or Username: *

noval@wikamail.id

Example: user@contoso.onmicrosoft.com or user@contoso.com



ss6ympy

Enter the characters in the picture or the words in the audio. *

Next Cancel

5. isikan nomor telfon yang telah terdaftar pada akun wikamail untuk mendapatkan **kode OTP** lalu klik NEXT.

(apabila belum, atau nomor telfin sudah tidak aktif, user dapat melakukan pengajuan ubah nomor telfon melalui **create ticket** di sla.wika.co.id)

Microsoft

Get back into your account

verification step 1 > verification step 2 > choose a new password

Please choose the first contact method we should use for verification:

Email my alternate email

Text my mobile phone

Call my mobile phone

Approve a notification on my authenticator app

Enter a code from my authenticator app

In order to protect your account, we need you to enter your complete mobile phone number (*****77) below. You will then receive a text message with a verification code which can be used to reset your password.

087708770077

Text

6. setelah kode OTP diterima, isikan kode pada kolom tertera, lalu klik NEXT.

Microsoft

Get back into your account

verification step 1 > verification step 2 > choose a new password

Please choose the first contact method we should use for verification:

Email my alternate email

Text my mobile phone

Call my mobile phone

Approve a notification on my authenticator app

Enter a code from my authenticator app

We've sent you a text message containing a verification code to your phone.

abcd1234

Next

[Try again](#)

[Contact your administrator](#)

If you are unable to reset your password after retrying, please [contact Support](#) for assistance.

[Cancel](#)

7. Isikan password baru yang diinginkan dan klik submit.

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